

SUCCESSFUL JOB SEEKER

Anywhere, USA 12345 | 555.555.5555
email@email.com | www.linkedin.com/clientname

SOFTWARE QUALITY ASSURANCE ENGINEER/IT SPECIALIST

More than 15 years of experience in technical and leadership capacities spanning software quality assurance, project management, and information systems. Expertly write and execute comprehensive test plans and test cases in diverse development environments. Controlled multimillion-dollar budgets and led teams of up to 100. Recipient of several commendations and awards for leadership, management, training, and field operations.

*** Hold Top Secret Security Clearance ***

PERFORMANCE HIGHLIGHTS

Communications Company A was overspending on purchases of new IT equipment in addition to wire installation and maintenance fees. Personally developed intranet from scratch and rebuilt computers set aside to be recycled.

- **Realized \$50K+ in annual IT cost savings by restoring equipment to working condition.**

A US Army Reserve location lacked interconnectivity, thereby affecting operational efficiency. Oversaw network installation and upgrade of PC-based 45-user LAN for military installation.

- **Significantly improved productivity, efficiency, and accuracy within location after upgrade.**

Communications Company A was experiencing numerous system errors and crashes on its XYZ software which impacted costs, security, and productivity. Located and identified critical errors that were overlooked by engineers for over 1 year.

- **Saved Communications Company A \$35K and resources while strengthening security system controls and staff productivity.**

CORE COMPETENCIES

- Strategic Planning
- International Business
- Process Improvement
- Network Management
- IT Security
- Operations Management
- Quality Assurance
- Team Management
- Configurations
- Budget Administration
- Testing/Test Cases
- Performance Management
- Training & Development
- Information Systems
- Systems Integration

CAREER EXPERIENCE

UNITED STATES ARMY RESERVE • Anywhere, USA

2006-Present

Warrant Officer1/Training Instructor

Direct large-scale operations worldwide; manage training and budgeting, resource allocation, and strategic planning functions for Civil Military Operations. Control and operate advanced navigational telecommunications and support systems to conduct work assignments as well as evaluate performance and reliability. Install and configure operating systems. Train 50+ military personnel on areas of tactical expertise.

- Transported, managed, and budgeted \$25M rebuilding of infrastructure and humanitarian aid operations within Iraq; contributed to initiation and management of new military and civilian operations.
- Introduced and implemented worldwide operational test, analysis, and evaluation of security-sensitive laptops used to record mission-sensitive information and communication.
- Allocated distribution of funds for rebuilding of medical facilities, water treatment plants, and training of security forces to jump-start several local economies.

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UNITED STATES ARMY RESERVE, CONTINUED

- Replaced Ethernet wall mounts and ran Category 5 cable throughout rooms connecting them to central patch panel, router, and server.
- Received several awards for outstanding efforts including 2 US Army Commendation Medals, 3 Army Achievement Medals, 1 Army Good Conduct Medal, and 2 Army Reserve Components Achievement Medals.

COMMUNICATIONS COMPANY • Anywhere, USA

2002-2006

Systems Test Engineer

Performed quality assurance testing of router products within Systems Test and Systems Integration labs. Configured and analyzed network products and protocols; created tests cases along with reporting and documenting problems with hardware and software. Led network wiring/cabling of various configurations.

Orchestrated and tested operational analysis, design, installation, and upgrades of hardware/software and network management for several test beds. Operated state-of-the-art routing and computer equipment to evaluate performance and reliability.

- Surpassed management expectations by using multiple operating systems and technologies to perform daily software quality assurance operations.
- Developed, wired, programmed, and configured test bed consisting of modem pools containing more than 1,600 56k/V90 modems, Adrans, and RedHat Linux systems; systems functioned according to specifications and made more than 1,000 calls per second with zero software crashes.

UNITED STATES MARINE CORPS • Anywhere, USA

1998-2002

Acting Military Watch Commander/Infantry Team Leader

Led infantry team of 15 personnel, overseeing training, work assignments, scheduling, performance reviews, disciplinary action, and career development. Managed multiple leadership positions above assigned rank.

EDUCATION

Master of Science, Information Systems
Bachelor of Science, Information Technology
ABC University

TECHNICAL CERTIFICATIONS & PROFICIENCIES

CompTIA Network+ 2009

CompTIA Security+ 2009

MCTS: Windows Vista Configuration

C-Tech/Lucent Technologies, Network Cabling Specialist Certification

Internetworking Certification

Tigris Installation and Maintenance Certification

Tigris Operation and Configuration Certification

UNIX (Solaris) • Linux (RedHat, SUSE, Ubuntu) • Windows (95/98, NT/2000/XP, Vista) • Macintosh, MS-DOS
UNIX Shell • HTML • CSS • JavaScript • Java • C • C++ • Perl • Pascal • BASIC • SQL Express • Visio • Access
Active Directory and Exchange Server 2007 Installation/Configuration/Administration • FrontPage • PowerPoint
SQL Server Database Management • NetApp Installation/Configuration/Administration
Router/Switch Installation, Configuration, Maintenance